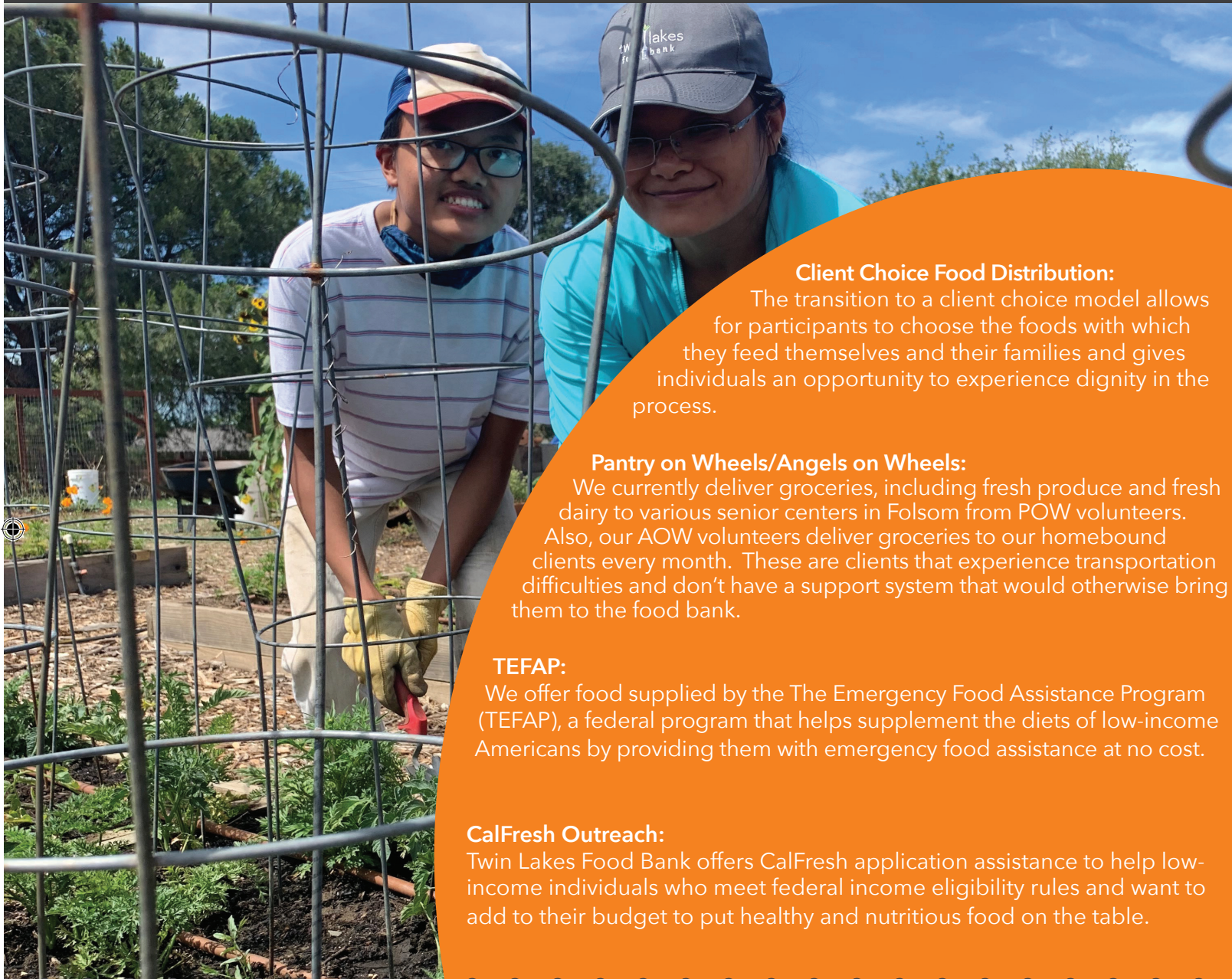


OUR PROGRAMS

Despite our prosperous community, there are thousands of individuals living at or below the poverty level with more month than money, often time deciding whether to pay rent or buy groceries. To come alongside the most vulnerable in our community, Twin Lakes Food Bank provides healthy food with compassion and respect through the following programs:



Client Choice Food Distribution:

The transition to a client choice model allows for participants to choose the foods with which they feed themselves and their families and gives individuals an opportunity to experience dignity in the process.

Pantry on Wheels/Angels on Wheels:

We currently deliver groceries, including fresh produce and fresh dairy to various senior centers in Folsom from POW volunteers. Also, our AOW volunteers deliver groceries to our homebound clients every month. These are clients that experience transportation difficulties and don't have a support system that would otherwise bring them to the food bank.

TEFAP:

We offer food supplied by the The Emergency Food Assistance Program (TEFAP), a federal program that helps supplement the diets of low-income Americans by providing them with emergency food assistance at no cost.

CalFresh Outreach:

Twin Lakes Food Bank offers CalFresh application assistance to help low-income individuals who meet federal income eligibility rules and want to add to their budget to put healthy and nutritious food on the table.



Twin Lakes Food Bank

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twinlakesfoodbank.org • 916.985.6232



2019-2020 ANNUAL REPORT

twinlakesfoodbank.org

As the only full-service and client choice food bank in the greater Folsom community, we are committed to provide nutritious food and support to our neighbors experiencing hunger. We also offer resources and referrals to help individuals move toward or restore independence. Whether senior citizen, child, an individual without an address or the working poor, we believe that all individuals have a God given right to access nutritious food with dignity and respect.

What makes Twin Lakes Food Bank distinct?

We serve residents in Folsom, El Dorado Hills & Granite Bay

- We manage, harvest and distribute over 6,000 pounds of healthy fruits and vegetables grown at our on site organic garden, every year.
- We serve people food 3 times a week, 52 weeks a year.
- We deliver groceries to low income senior citizens every week.



20,007 PEOPLE WERE SERVED



COVID-19 PANDEMIC

With the same number of staff and staff hours, our essential food supply workers immediately responded to the **COVID-19 crisis** that continues to impact individuals and families in our community.

The food bank remained open, even during shelter-in-place orders, pivoting to a drive thru food distribution model to ensure safety and food for our hungry neighbors.

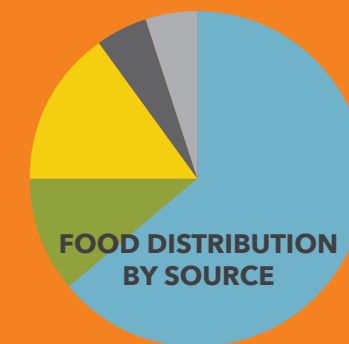
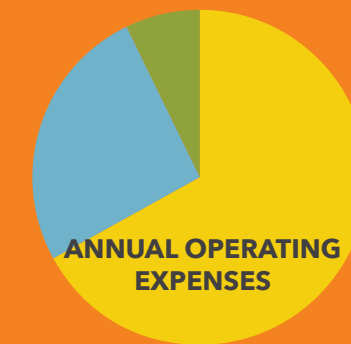
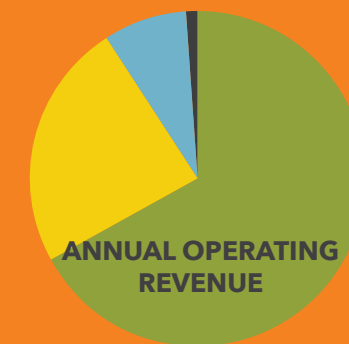
Since the beginning of the pandemic, we have seen from **15%-40% more clients every month**.

Our partnership with other agencies and housing facilities (specifically for senior citizens) to provide non-perishable food for their small, **on-site food pantries increased nearly 30%**.

As a result of the pandemic, the number of **new families seeking service at the food bank increased by 35%**.

We received phenomenal support for our virtual Gala fundraiser, **exceeding our fundraising goal by 42%**.

Since the **majority of our volunteers were 60 years or older** at the onset of the pandemic, **our volunteer base decreased by 50%**, yet **we have seen over 100 NEW volunteers since March**.



KPI
(Key Performance Indicators)

- Individuals receive an average of **37 pounds** of groceries every month
- Households receive an average of **72 pounds** of groceries every month